

Our goals

- · Mauri ora: Healthy babies and children
- · Whānau ora: Healthy confident families
- Wai ora: Healthy environments and connected communities

Our equity goal

All our services will be delivered equitably by 2025

In Aotearoa, people have differences in health that are not only avoidable but unfair and unjust. Equity recognises different people with different levels of advantage require different approaches and resources to get equitable health outcomes.

Ministry of Health, March 2019

Our strategic themes

- Pēpi, tamariki, and their families, whānau and communities are at the heart of everything we do
- Valuing and investing in our people to realise their potential
- · Partnering with communities
- Innovating to deliver health equity
- Using our knowledge and influence to improve the health and social system

Māia

to be courageous and lean into discomfort and challenge as we walk the path of pro-equity

Māhaki

to be humble as we share our knowledge and experience to understand and learn from each other and foster trust

Our Core Values

Tūhono

to connect and stand in relationship in calm and safe spaces, (āhuru mōwai)

Manaaki

to care, love, nurture, support and be mana enhancing. To respect mana atua, mana tūpuna, mana whenua, mana tangata

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Our year in review

Well Child Tamariki Ora

289,482



Number of tamariki on our books (0-5 years) in 2021/22

49,396

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New Whānau Āwhina Plunket babies in 2021/22 – 82% of new babies across Aotearoa New Zealand

466,508



Contacts made with whānau

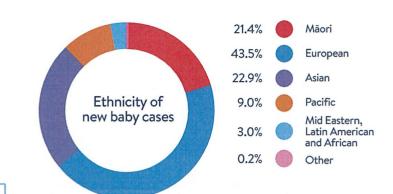
16,320



B4 School Checks for 4 year old completed

(contracts in Auckland, Waitematā, Counties Manukau, Lakes, Bay of Plenty, Manawatū, Wellington, Hutt Valley and Kāpiti).

The reduction in numbers since last year was also the result of the impact of the lockdowns.



New enrolments in 2021/22 – 49,396 tamariki between 0 and 3 months of age were enrolled with our service, which was 82% of all babies born in Aotearoa during that same time period. This includes 60% of all Māori pēpi.

Website and social media



1,858,937 website visits



22 Facebook Live Chats

We reached

113,481
people through our
Facebook Live Chats





1,323breastfeeding support sessions using video conference



99,107
calls handled by PlunketLine
(inbound and customer
support outbound)

Top topics

- Child health and illness
- Breastfeeding
- Child behaviour
- Nutrition
- Sleep